



Survey Results for

Texas Regional Education Service Centers

for

701 - Texas Education Agency

School Districts - Region 16

**November 01, 2017
Through
December 31, 2017**

Scoring Overview

701 - Texas Education Agency
School Districts - Region 16

Texas Education Agency participated in a survey to measure the satisfaction of Superintendents and Charter School Directors with Texas Regional Education Service Centers. The survey consists of demographic items and 14 standard items that measure satisfaction in three areas:

- (1) Satisfaction with services supporting regular education programs (Items 1-4)
- (2) Satisfaction with services supporting programs for special populations (Items 5-9)
- (3) Satisfaction with other services (Items 10-14)

Scoring for Standard Items:

Respondents are asked to indicate how satisfied they are with the ESC support services. Possible responses and related point value for the response are listed below:

- (1) Very Dissatisfied
- (2) Dissatisfied
- (3) Neutral
- (4) Satisfied
- (5) Very Satisfied
- (Not scored) Service Not Utilized

Any survey item with an average (mean) score above the neutral midpoint of "3.0" suggests that respondents perceive the issue more positively than negatively. Scores of "4.0" or higher indicate a substantial strength for the organization. Conversely, scores below "3.0" are viewed more negatively and should be a significant source of concern.

Standard Deviation (Std. Dev.):

Standard Deviation data provide a measure of variance on how well individuals agree with one another. The higher the deviation, the more the group disagreed.

Number of Respondents:

Number of Respondents are the number of valid responses (including Service Not Utilized).

Frequency Distribution:

Frequency Distribution is represented by both the frequency and corresponding percentage in numerical and graphical formats for each possible response.

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Survey Items

701 - Texas Education Agency
School Districts - Region 16

Survey Respondents

Total Number of Respondents: 51

Survey Items

701 - Texas Education Agency
 School Districts - Region 16

Reading and Language Arts		
Score:	4.80	
Std. Dev.:	0.448	
Number of Respondents:	51	
Item Response	Count	Pct.
Very Satisfied	42	82.35%
Satisfied	8	15.69%
Neutral	1	1.96%
Dissatisfied	0	0.00%
Very Dissatisfied	0	0.00%
Service Not Utilized	0	0.00%

Frequency Distribution




Very Satisfied	82.35%
Satisfied	15.69%
Neutral	1.96%
Dissatisfied	0%
Very Dissatisfied	0%
Service Not Utilized	0%

Survey Items

701 - Texas Education Agency
 School Districts - Region 16

Mathematics		
Score:	4.80	
Std. Dev.:	0.448	
Number of Respondents:	51	
Item Response	Count	Pct.
Very Satisfied	42	82.35%
Satisfied	8	15.69%
Neutral	1	1.96%
Dissatisfied	0	0.00%
Very Dissatisfied	0	0.00%
Service Not Utilized	0	0.00%

Frequency Distribution




Very Satisfied	 82.35%
Satisfied	 15.69%
Neutral	 1.96%
Dissatisfied	0%
Very Dissatisfied	0%
Service Not Utilized	0%

Survey Items

701 - Texas Education Agency
 School Districts - Region 16

Social Studies		
Score:	4.78	
Std. Dev.:	0.503	
Number of Respondents:	51	
Item Response	Count	Pct.
Very Satisfied	42	82.35%
Satisfied	7	13.73%
Neutral	2	3.92%
Dissatisfied	0	0.00%
Very Dissatisfied	0	0.00%
Service Not Utilized	0	0.00%

Frequency Distribution




Very Satisfied	 82.35%
Satisfied	 13.73%
Neutral	 3.92%
Dissatisfied	0%
Very Dissatisfied	0%
Service Not Utilized	0%

Survey Items

701 - Texas Education Agency
 School Districts - Region 16

Science		
Score:	4.82	
Std. Dev.:	0.441	
Number of Respondents:	49	
Item Response	Count	Pct.
Very Satisfied	41	83.67%
Satisfied	7	14.29%
Neutral	1	2.04%
Dissatisfied	0	0.00%
Very Dissatisfied	0	0.00%
Service Not Utilized	0	0.00%

Frequency Distribution





Very Satisfied	 83.67%
Satisfied	 14.29%
Neutral	 2.04%
Dissatisfied	0%
Very Dissatisfied	0%
Service Not Utilized	0%

Survey Items

701 - Texas Education Agency
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Special Education		
Score:	4.72	
Std. Dev.:	0.536	
Number of Respondents:	51	
Item Response	Count	Pct.
Very Satisfied	38	74.51%
Satisfied	10	19.61%
Neutral	2	3.92%
Dissatisfied	0	0.00%
Very Dissatisfied	0	0.00%
Service Not Utilized	1	1.96%

Frequency Distribution

Very Satisfied	 74.51%
Satisfied	 19.61%
Neutral	 3.92%
Dissatisfied	0%
Very Dissatisfied	0%
Service Not Utilized	 1.96%

Survey Items

701 - Texas Education Agency
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At-Risk and Compensatory Education		
Score:	4.80	
Std. Dev.:	0.404	
Number of Respondents:	51	
Item Response	Count	Pct.
Very Satisfied	40	78.43%
Satisfied	10	19.61%
Neutral	0	0.00%
Dissatisfied	0	0.00%
Very Dissatisfied	0	0.00%
Service Not Utilized	1	1.96%

Frequency Distribution




Very Satisfied	78.43%
Satisfied	19.61%
Neutral	0%
Dissatisfied	0%
Very Dissatisfied	0%
Service Not Utilized	1.96%

Survey Items

701 - Texas Education Agency
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Bilingual and ESL Education		
Score:	4.83	
Std. Dev.:	0.377	
Number of Respondents:	50	
Item Response	Count	Pct.
Very Satisfied	40	80.00%
Satisfied	8	16.00%
Neutral	0	0.00%
Dissatisfied	0	0.00%
Very Dissatisfied	0	0.00%
Service Not Utilized	2	4.00%

Frequency Distribution

Very Satisfied	 80%
Satisfied	 16%
Neutral	0%
Dissatisfied	0%
Very Dissatisfied	0%
Service Not Utilized	 4%

Survey Items





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Advanced Academics Education (e.g., gifted and talented and AP)

Score: 4.65
Std. Dev.: 0.635
Number of Respondents: 51

Item Response	Count	Pct.
Very Satisfied	35	68.63%
Satisfied	9	17.65%
Neutral	4	7.84%
Dissatisfied	0	0.00%
Very Dissatisfied	0	0.00%
Service Not Utilized	3	5.88%

Frequency Distribution

Very Satisfied	 68.63%
Satisfied	 17.65%
Neutral	 7.84%
Dissatisfied	0%
Very Dissatisfied	0%
Service Not Utilized	 5.88%

Survey Items

701 - Texas Education Agency
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Migrant Education		
Score:	4.77	
Std. Dev.:	0.476	
Number of Respondents:	50	
Item Response	Count	Pct.
Very Satisfied	35	70.00%
Satisfied	8	16.00%
Neutral	1	2.00%
Dissatisfied	0	0.00%
Very Dissatisfied	0	0.00%
Service Not Utilized	6	12.00%

Frequency Distribution

Very Satisfied	70%
Satisfied	16%
Neutral	2%
Dissatisfied	0%
Very Dissatisfied	0%
Service Not Utilized	12%

Survey Items

701 - Texas Education Agency
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Services to help the district/charter school operate more efficiently and economically (e.g. shared services, cooperatives, curriculum support, business services, teacher recruitment, etc.)

Score: 4.82
Std. Dev.: 0.434
Number of Respondents: 51

Item Response	Count	Pct.
Very Satisfied	43	84.31%
Satisfied	7	13.73%
Neutral	1	1.96%
Dissatisfied	0	0.00%
Very Dissatisfied	0	0.00%
Service Not Utilized	0	0.00%

Frequency Distribution

Very Satisfied	84.31%
Satisfied	13.73%
Neutral	1.96%
Dissatisfied	0%
Very Dissatisfied	0%
Service Not Utilized	0%

Survey Items

701 - Texas Education Agency
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Services and support for PEIMS		
Score:	4.92	
Std. Dev.:	0.274	
Number of Respondents:	51	
Item Response	Count	Pct.
Very Satisfied	46	90.20%
Satisfied	4	7.84%
Neutral	0	0.00%
Dissatisfied	0	0.00%
Very Dissatisfied	0	0.00%
Service Not Utilized	1	1.96%

Frequency Distribution

Very Satisfied	90.2%
Satisfied	7.84%
Neutral	0%
Dissatisfied	0%
Very Dissatisfied	0%
Service Not Utilized	1.96%

Survey Items

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Services to assist the district/charter school in complying with federal and state regulations and guidelines (e.g. ESSA, PBM, Child Nutrition)

Score: 4.90
Std. Dev.: 0.303
Number of Respondents: 51

Item Response	Count	Pct.
Very Satisfied	45	88.24%
Satisfied	5	9.80%
Neutral	0	0.00%
Dissatisfied	0	0.00%
Very Dissatisfied	0	0.00%
Service Not Utilized	1	1.96%

Frequency Distribution

Very Satisfied	88.24%
Satisfied	9.8%
Neutral	0%
Dissatisfied	0%
Very Dissatisfied	0%
Service Not Utilized	1.96%

Survey Items

701 - Texas Education Agency
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Services and assistance to help improve student performance		
Score:	4.76	
Std. Dev.:	0.517	
Number of Respondents:	51	
Item Response	Count	Pct.
Very Satisfied	40	78.43%
Satisfied	8	15.69%
Neutral	2	3.92%
Dissatisfied	0	0.00%
Very Dissatisfied	0	0.00%
Service Not Utilized	1	1.96%

Frequency Distribution

Very Satisfied	78.43%
Satisfied	15.69%
Neutral	3.92%
Dissatisfied	0%
Very Dissatisfied	0%
Service Not Utilized	1.96%

Survey Items

701 - Texas Education Agency
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School board training services		
Score:	4.76	
Std. Dev.:	0.522	
Number of Respondents:	50	
Item Response	Count	Pct.
Very Satisfied	39	78.00%
Satisfied	8	16.00%
Neutral	2	4.00%
Dissatisfied	0	0.00%
Very Dissatisfied	0	0.00%
Service Not Utilized	1	2.00%

Frequency Distribution

Very Satisfied	78%
Satisfied	16%
Neutral	4%
Dissatisfied	0%
Very Dissatisfied	0%
Service Not Utilized	2%

Survey Items

701 - Texas Education Agency
School Districts - Region 16

I am a

Number of Respondents: 51

Item Response	Count	Pct.
Superintendent	51	100.00%
Charter School Administrator	0	0.00%

Frequency Distribution

Superintendent	100%
Charter School Administrator	0%

Survey Items

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Your district/charter school is located in which ESC region?

Number of Respondents: 51

Item Response	Count	Pct.
Region 1	0	0.00%
Region 2	0	0.00%
Region 3	0	0.00%
Region 4	0	0.00%
Region 5	0	0.00%
Region 6	0	0.00%
Region 7	0	0.00%
Region 8	0	0.00%
Region 9	0	0.00%
Region 10	0	0.00%
Region 11	0	0.00%
Region 12	0	0.00%
Region 13	0	0.00%
Region 14	0	0.00%
Region 15	0	0.00%
Region 16	51	100.00%
Region 17	0	0.00%
Region 18	0	0.00%
Region 19	0	0.00%
Region 20	0	0.00%

Survey Items

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Frequency Distribution

Region 1	0%
Region 2	0%
Region 3	0%
Region 4	0%
Region 5	0%
Region 6	0%
Region 7	0%
Region 8	0%
Region 9	0%
Region 10	0%
Region 11	0%
Region 12	0%
Region 13	0%
Region 14	0%
Region 15	0%
Region 16	100%
Region 17	0%
Region 18	0%
Region 19	0%
Region 20	0%

Survey Items

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How many years, including the current school year, have you been a superintendent in Texas public schools?

Number of Respondents: 50

Item Response	Count	Pct.
Less than 1	4	8.00%
1-2	10	20.00%
3-5	13	26.00%
6-10	12	24.00%
11-15	10	20.00%
16+	1	2.00%

Frequency Distribution

Less than 1	8%
1-2	20%
3-5	26%
6-10	24%
11-15	20%
16+	2%

Survey Items







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How many years, including the current school year, have you been a superintendent in your current ESC region?

Number of Respondents: 49

Item Response	Count	Pct.
Less than 1	5	10.20%
1-2	12	24.49%
3-5	15	30.61%
6-10	10	20.41%
11-15	6	12.24%
16+	1	2.04%

Frequency Distribution

Less than 1	 10.2%
1-2	 24.49%
3-5	 30.61%
6-10	 20.41%
11-15	 12.24%
16+	 2.04%

Survey Items



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How many years, including the current school year, have you been a charter school administrator in Texas?

Number of Respondents: 3

Item Response	Count	Pct.
Less than 1	2	66.67%
1-2	0	0.00%
3-5	0	0.00%
6-10	1	33.33%
11-15	0	0.00%
16+	0	0.00%

Frequency Distribution

Less than 1	 66.67%
1-2	0%
3-5	0%
6-10	 33.33%
11-15	0%
16+	0%

Survey Items



701 - Texas Education Agency
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How many years, including the current school year, have you been a charter school administrator in your current ESC region?

Number of Respondents: 3

Item Response	Count	Pct.
Less than 1	2	66.67%
1-2	0	0.00%
3-5	0	0.00%
6-10	1	33.33%
11-15	0	0.00%
16+	0	0.00%

Frequency Distribution

Less than 1	 66.67%
1-2	0%
3-5	0%
6-10	 33.33%
11-15	0%
16+	0%

Survey Items

701 - Texas Education Agency
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Item Score Summary

Item Text	Score	Std. Dev.
Reading and Language Arts	4.80	0.448
Mathematics	4.80	0.448
Social Studies	4.78	0.503
Science	4.82	0.441
Special Education	4.72	0.536
At-Risk and Compensatory Education	4.80	0.404
Bilingual and ESL Education	4.83	0.377
Advanced Academics Education (e.g., gifted and talented and AP)	4.65	0.635
Migrant Education	4.77	0.476
Services to help the district/charter school operate more efficiently and economically (e.g. shared services, cooperatives, curriculum support, business services, teacher recruitment, etc.)	4.82	0.434
Services and support for PEIMS	4.92	0.274
Services to assist the district/charter school in complying with federal and state regulations and guidelines (e.g. ESSA, PBM, Child Nutrition)	4.90	0.303
Services and assistance to help improve student performance	4.76	0.517
School board training services	4.76	0.522