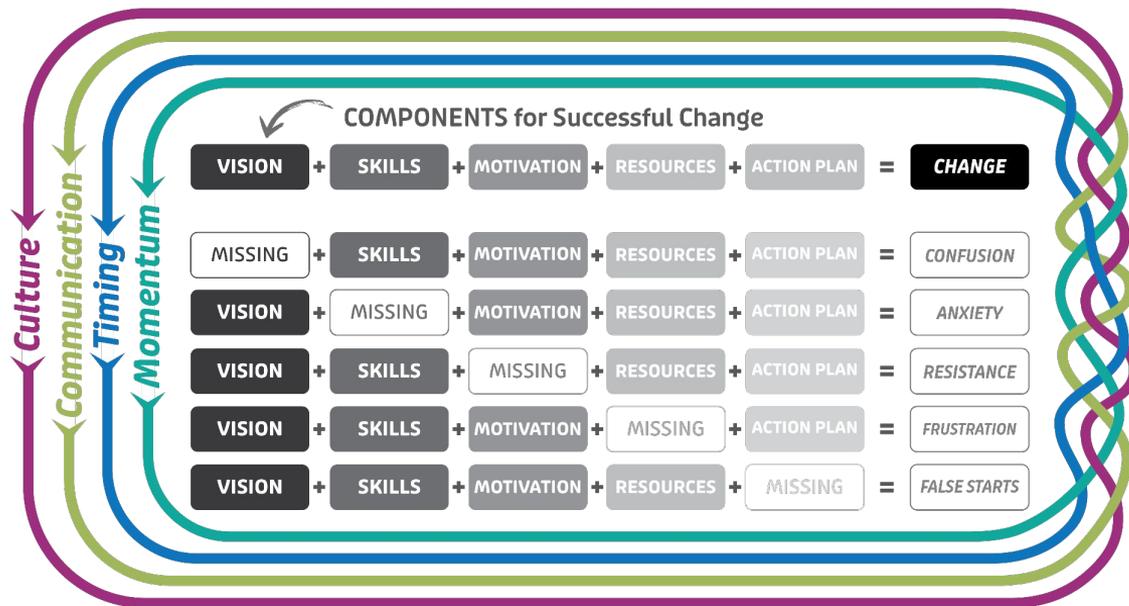


The Change Matrix *Essentials for Success*

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CONDITIONS for Successful Change