



Survey Results for

# **Texas Regional Education Service Centers**

for

**701 - Texas Education Agency**

**Region 16**

**October 01, 2018  
Through  
December 01, 2018**

# Scoring Overview

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701 - Texas Education Agency  
Region 16

**Texas Education Agency** participated in a survey to measure the satisfaction of Superintendents and Charter School Directors with Texas Regional Education Service Centers. The survey consists of demographic items and 14 standard items that measure satisfaction in three areas:

- (1) Satisfaction with services supporting regular education programs (Items 1-4)
- (2) Satisfaction with services supporting programs for special populations (Items 5-9)
- (3) Satisfaction with other services (Items 10-14)

### **Scoring for Standard Items:**

Respondents are asked to indicate how satisfied they are with the ESC support services. Possible responses and related point value for the response are listed below:

- (1) Very Dissatisfied
- (2) Dissatisfied
- (3) Neutral
- (4) Satisfied
- (5) Very Satisfied
- (Not scored) Service Not Utilized

Any survey item with an average (mean) score above the neutral midpoint of "3.0" suggests that respondents perceive the issue more positively than negatively. Scores of "4.0" or higher indicate a substantial strength for the organization. Conversely, scores below "3.0" are viewed more negatively and should be a significant source of concern.

### **Standard Deviation (Std. Dev.):**

Standard Deviation data provide a measure of variance on how well individuals agree with one another. The higher the deviation, the more the group disagreed.

### **Number of Respondents:**

Number of Respondents are the number of valid responses (including Service Not Utilized).

### **Frequency Distribution:**

Frequency Distribution is represented by both the frequency and corresponding percentage in numerical and graphical formats for each possible response.

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## Survey Items

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701 - Texas Education Agency  
Region 16

Survey Respondents

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**Total Number of Respondents: 62**

# Survey Items

701 - Texas Education Agency  
 Region 16

## Reading and Language Arts

**Score:** 4.82  
**Std. Dev.:** 0.431  
**Number of Respondents:** 62

Item Response	Count	Pct.
Very Satisfied	50	80.65%
Satisfied	9	14.52%
Neutral	1	1.61%
Dissatisfied	0	0.00%
Very Dissatisfied	0	0.00%
Service Not Utilized	2	3.23%

### Frequency Distribution





Very Satisfied	<b>80.65%</b>
Satisfied	<b>14.52%</b>
Neutral	<b>1.61%</b>
Dissatisfied	<b>0%</b>
Very Dissatisfied	<b>0%</b>
Service Not Utilized	<b>3.23%</b>

# Survey Items

701 - Texas Education Agency  
 Region 16

Mathematics		
<b>Score:</b>	4.79	
<b>Std. Dev.:</b>	0.453	
<b>Number of Respondents:</b>	60	
Item Response	Count	Pct.
Very Satisfied	46	76.67%
Satisfied	10	16.67%
Neutral	1	1.67%
Dissatisfied	0	0.00%
Very Dissatisfied	0	0.00%
Service Not Utilized	3	5.00%

## Frequency Distribution





Very Satisfied	 <b>76.67%</b>
Satisfied	 <b>16.67%</b>
Neutral	 <b>1.67%</b>
Dissatisfied	<b>0%</b>
Very Dissatisfied	<b>0%</b>
Service Not Utilized	 <b>5%</b>

# Survey Items

701 - Texas Education Agency  
 Region 16

Social Studies		
<b>Score:</b>	4.76	
<b>Std. Dev.:</b>	0.468	
<b>Number of Respondents:</b>	62	
Item Response	Count	Pct.
Very Satisfied	46	74.19%
Satisfied	12	19.35%
Neutral	1	1.61%
Dissatisfied	0	0.00%
Very Dissatisfied	0	0.00%
Service Not Utilized	3	4.84%

## Frequency Distribution

Very Satisfied	 <b>74.19%</b>
Satisfied	 <b>19.35%</b>
Neutral	 <b>1.61%</b>
Dissatisfied	<b>0%</b>
Very Dissatisfied	<b>0%</b>
Service Not Utilized	 <b>4.84%</b>

# Survey Items

701 - Texas Education Agency  
 Region 16

Science		
<b>Score:</b>	4.81	
<b>Std. Dev.:</b>	0.438	
<b>Number of Respondents:</b>	60	
Item Response	Count	Pct.
Very Satisfied	48	80.00%
Satisfied	9	15.00%
Neutral	1	1.67%
Dissatisfied	0	0.00%
Very Dissatisfied	0	0.00%
Service Not Utilized	2	3.33%

## Frequency Distribution





Very Satisfied	80%
Satisfied	15%
Neutral	1.67%
Dissatisfied	0%
Very Dissatisfied	0%
Service Not Utilized	3.33%

# Survey Items

701 - Texas Education Agency  
 Region 16

Special Education		
<b>Score:</b>	4.83	
<b>Std. Dev.:</b>	0.425	
<b>Number of Respondents:</b>	62	
Item Response	Count	Pct.
Very Satisfied	49	79.03%
Satisfied	8	12.90%
Neutral	1	1.61%
Dissatisfied	0	0.00%
Very Dissatisfied	0	0.00%
Service Not Utilized	4	6.45%

## Frequency Distribution

Very Satisfied	 <b>79.03%</b>
Satisfied	 <b>12.9%</b>
Neutral	 <b>1.61%</b>
Dissatisfied	<b>0%</b>
Very Dissatisfied	<b>0%</b>
Service Not Utilized	 <b>6.45%</b>



## Survey Items

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### At-Risk and Compensatory Education

**Score:** 4.87  
**Std. Dev.:** 0.389  
**Number of Respondents:** 62

Item Response	Count	Pct.
Very Satisfied	53	85.48%
Satisfied	6	9.68%
Neutral	1	1.61%
Dissatisfied	0	0.00%
Very Dissatisfied	0	0.00%
Service Not Utilized	2	3.23%

### Frequency Distribution


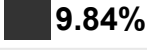




Very Satisfied	<b>85.48%</b>
Satisfied	<b>9.68%</b>
Neutral	<b>1.61%</b>
Dissatisfied	<b>0%</b>
Very Dissatisfied	<b>0%</b>
Service Not Utilized	<b>3.23%</b>

# Survey Items

701 - Texas Education Agency  
 Region 16

Bilingual and ESL Education		
<b>Score:</b>	4.83	
<b>Std. Dev.:</b>	0.461	
<b>Number of Respondents:</b>	61	
Item Response	Count	Pct.
Very Satisfied	51	83.61%
Satisfied	6	9.84%
Neutral	2	3.28%
Dissatisfied	0	0.00%
Very Dissatisfied	0	0.00%
Service Not Utilized	2	3.28%

## Frequency Distribution

Very Satisfied	 83.61%
Satisfied	 9.84%
Neutral	 3.28%
Dissatisfied	 0%
Very Dissatisfied	 0%
Service Not Utilized	 3.28%

# Survey Items





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Advanced Academics Education (e.g., gifted and talented and AP)

**Score:** 4.77  
**Std. Dev.:** 0.467  
**Number of Respondents:** 62

Item Response	Count	Pct.
Very Satisfied	44	70.97%
Satisfied	11	17.74%
Neutral	1	1.61%
Dissatisfied	0	0.00%
Very Dissatisfied	0	0.00%
Service Not Utilized	6	9.68%

## Frequency Distribution





Very Satisfied	 <b>70.97%</b>
Satisfied	 <b>17.74%</b>
Neutral	 <b>1.61%</b>
Dissatisfied	<b>0%</b>
Very Dissatisfied	<b>0%</b>
Service Not Utilized	 <b>9.68%</b>

# Survey Items

701 - Texas Education Agency  
 Region 16

Migrant Education		
<b>Score:</b>	4.85	
<b>Std. Dev.:</b>	0.405	
<b>Number of Respondents:</b>	62	
Item Response	Count	Pct.
Very Satisfied	48	77.42%
Satisfied	6	9.68%
Neutral	1	1.61%
Dissatisfied	0	0.00%
Very Dissatisfied	0	0.00%
Service Not Utilized	7	11.29%

## Frequency Distribution

Very Satisfied	 <b>77.42%</b>
Satisfied	 <b>9.68%</b>
Neutral	 <b>1.61%</b>
Dissatisfied	<b>0%</b>
Very Dissatisfied	<b>0%</b>
Service Not Utilized	 <b>11.29%</b>

# Survey Items

701 - Texas Education Agency  
 Region 16

Services to help the district/charter school operate more efficiently and economically (e.g. shared services, cooperatives, curriculum support, business services, teacher recruitment, etc.)

**Score:** 4.87  
**Std. Dev.:** 0.340  
**Number of Respondents:** 62

Item Response	Count	Pct.
Very Satisfied	53	85.48%
Satisfied	8	12.90%
Neutral	0	0.00%
Dissatisfied	0	0.00%
Very Dissatisfied	0	0.00%
Service Not Utilized	1	1.61%

## Frequency Distribution



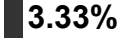
Very Satisfied	<b>85.48%</b>
Satisfied	<b>12.9%</b>
Neutral	<b>0%</b>
Dissatisfied	<b>0%</b>
Very Dissatisfied	<b>0%</b>
Service Not Utilized	<b>1.61%</b>

# Survey Items

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Services and support for PEIMS		
<b>Score:</b>	4.93	
<b>Std. Dev.:</b>	0.256	
<b>Number of Respondents:</b>	60	
Item Response	Count	Pct.
Very Satisfied	54	90.00%
Satisfied	4	6.67%
Neutral	0	0.00%
Dissatisfied	0	0.00%
Very Dissatisfied	0	0.00%
Service Not Utilized	2	3.33%

## Frequency Distribution

Very Satisfied	 90%
Satisfied	 6.67%
Neutral	0%
Dissatisfied	0%
Very Dissatisfied	0%
Service Not Utilized	 3.33%

# Survey Items



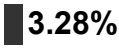
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Services to assist the district/charter school in complying with federal and state regulations and guidelines (e.g. ESSA, PBM, Child Nutrition)

**Score:** 4.92  
**Std. Dev.:** 0.281  
**Number of Respondents:** 61

Item Response	Count	Pct.
Very Satisfied	54	88.52%
Satisfied	5	8.20%
Neutral	0	0.00%
Dissatisfied	0	0.00%
Very Dissatisfied	0	0.00%
Service Not Utilized	2	3.28%

## Frequency Distribution

Very Satisfied	 88.52%
Satisfied	 8.2%
Neutral	0%
Dissatisfied	0%
Very Dissatisfied	0%
Service Not Utilized	 3.28%

# Survey Items







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Services and assistance to help improve student performance

**Score:** 4.87  
**Std. Dev.:** 0.386  
**Number of Respondents:** 62

Item Response	Count	Pct.
Very Satisfied	54	87.10%
Satisfied	6	9.68%
Neutral	1	1.61%
Dissatisfied	0	0.00%
Very Dissatisfied	0	0.00%
Service Not Utilized	1	1.61%

## Frequency Distribution

Very Satisfied	 87.1%
Satisfied	 9.68%
Neutral	 1.61%
Dissatisfied	 0%
Very Dissatisfied	 0%
Service Not Utilized	 1.61%



# Survey Items

701 - Texas Education Agency  
 Region 16

School board training services		
<b>Score:</b>	4.81	
<b>Std. Dev.:</b>	0.476	
<b>Number of Respondents:</b>	61	
Item Response	Count	Pct.
Very Satisfied	49	80.33%
Satisfied	7	11.48%
Neutral	2	3.28%
Dissatisfied	0	0.00%
Very Dissatisfied	0	0.00%
Service Not Utilized	3	4.92%

## Frequency Distribution

Very Satisfied	80.33%
Satisfied	11.48%
Neutral	3.28%
Dissatisfied	0%
Very Dissatisfied	0%
Service Not Utilized	4.92%

# Survey Items

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701 - Texas Education Agency  
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I am a

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**Number of Respondents:** 62

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Item Response	Count	Pct.
Superintendent	61	98.39%
Charter School Administrator	1	1.61%

## Frequency Distribution

Superintendent	<b>98.39%</b>
Charter School Administrator	<b>1.61%</b>

# Survey Items

701 - Texas Education Agency  
Region 16

Your district/charter school is located in which ESC region?

**Number of Respondents:** 62


Item Response	Count	Pct.
Region 1	0	0.00%
Region 2	0	0.00%
Region 3	0	0.00%
Region 4	0	0.00%
Region 5	0	0.00%
Region 6	0	0.00%
Region 7	0	0.00%
Region 8	0	0.00%
Region 9	0	0.00%
Region 10	0	0.00%
Region 11	0	0.00%
Region 12	0	0.00%
Region 13	0	0.00%
Region 14	0	0.00%
Region 15	0	0.00%
Region 16	62	100.00%
Region 17	0	0.00%
Region 18	0	0.00%
Region 19	0	0.00%
Region 20	0	0.00%

# Survey Items

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## Frequency Distribution

Region 1	0%
Region 2	0%
Region 3	0%
Region 4	0%
Region 5	0%
Region 6	0%
Region 7	0%
Region 8	0%
Region 9	0%
Region 10	0%
Region 11	0%
Region 12	0%
Region 13	0%
Region 14	0%
Region 15	0%
Region 16	 100%
Region 17	0%
Region 18	0%
Region 19	0%
Region 20	0%

# Survey Items







701 - Texas Education Agency  
 Region 16

How many years, including the current school year, have you been a superintendent in Texas public schools?

**Number of Respondents:** 60

Item Response	Count	Pct.
Less than 1	8	13.33%
1-2	6	10.00%
3-5	21	35.00%
6-10	13	21.67%
11-15	10	16.67%
16+	2	3.33%

## Frequency Distribution

Less than 1	 13.33%
1-2	 10%
3-5	 35%
6-10	 21.67%
11-15	 16.67%
16+	 3.33%

# Survey Items







701 - Texas Education Agency  
 Region 16

How many years, including the current school year, have you been a superintendent in your current ESC region?

**Number of Respondents:** 59

Item Response	Count	Pct.
Less than 1	11	18.64%
1-2	9	15.25%
3-5	19	32.20%
6-10	10	16.95%
11-15	9	15.25%
16+	1	1.69%

## Frequency Distribution

Less than 1	 18.64%
1-2	 15.25%
3-5	 32.2%
6-10	 16.95%
11-15	 15.25%
16+	 1.69%

# Survey Items







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 Region 16

How many years, including the current school year,  
 have you been a charter school administrator in Texas?

**Number of Respondents:** 7

Item Response	Count	Pct.
Less than 1	1	14.29%
1-2	0	0.00%
3-5	1	14.29%
6-10	2	28.57%
11-15	1	14.29%
16+	2	28.57%

## Frequency Distribution

Less than 1	 14.29%
1-2	 0%
3-5	 14.29%
6-10	 28.57%
11-15	 14.29%
16+	 28.57%

# Survey Items





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 Region 16

How many years, including the current school year, have you been a charter school administrator in your current ESC region?

**Number of Respondents:** 6

Item Response	Count	Pct.
Less than 1	1	16.67%
1-2	0	0.00%
3-5	0	0.00%
6-10	3	50.00%
11-15	1	16.67%
16+	1	16.67%

## Frequency Distribution

Less than 1	 16.67%
1-2	0%
3-5	0%
6-10	 50%
11-15	 16.67%
16+	 16.67%



# Survey Items

701 - Texas Education Agency  
 Region 16

## Item Score Summary

Item Text	Score	Std. Dev.
Reading and Language Arts	4.82	0.431
Mathematics	4.79	0.453
Social Studies	4.76	0.468
Science	4.81	0.438
Special Education	4.83	0.425
At-Risk and Compensatory Education	4.87	0.389
Bilingual and ESL Education	4.83	0.461
Advanced Academics Education (e.g., gifted and talented and AP)	4.77	0.467
Migrant Education	4.85	0.405
Services to help the district/charter school operate more efficiently and economically (e.g. shared services, cooperatives, curriculum support, business services, teacher recruitment, etc.)	4.87	0.340
Services and support for PEIMS	4.93	0.256
Services to assist the district/charter school in complying with federal and state regulations and guidelines (e.g. ESSA, PBM, Child Nutrition)	4.92	0.281
Services and assistance to help improve student performance	4.87	0.386
School board training services	4.81	0.476