Educator Training: Building Relationships with Parents
If you’d like your students to be successful, you will need to rearrange the letters in “parent,” add an “r” from relationship, and turn a parent into a PARTNER!

Katy Ridnouer, author, *Managing Your Classroom With Heart*
Very important members of your classroom community are PARENTS.
To ensure effective involvement of parents and to support a partnership among the school involved,…each school and local educational agency assisted **SHALL** educate teachers, specialized instructional support personnel, principals, other school leaders, and other staff, with the assistance of parents, in the value and utility of contributions of parents, and in how to reach out to, communicate with, and work with parents as **EQUAL** partners, implement and coordinate parent programs, and build ties between parents and the school.

**SHALL = MUST**
Build “bridges,” not walls, between yourself and parents.
Turn to your neighbor and discuss:
What are THREE things TEACHERS wish PARENTS would do?
Ten things TEACHERS wish PARENTS would do:

1. Be **involved** in the child’s education
2. **Accept** parental responsibilities
3. Provide **resources** at home for reading and learning
4. Set a **good example**
5. **Encourage** children to do their best at school
6. Emphasize importance of **academics**
7. **Support** school rules and goals
8. Use parental pressure **positively**
9. Be **proactive**
10. **Inform** school of situations that may impact school performance
Now, what are TEN things you think PARENTS wish TEACHERS would do?
Ten things PARENTS wish TEACHERS would do:

1. Build student’s **self-esteem**
2. **Care** about their children and keep them **safe**
3. Treat ALL children **fairly**
4. **Teach the material** students need to succeed
5. **Communicate** often and openly with parents
6. Set high **academic standards**
7. Set high **academic standards**
8. Be **enthusiastic, energetic and positive**
9. **Respect** rights and efforts of parents/guardians and encourage **parent participation**
10. Be aware of students’ **different learning styles**
Why do some parents resist involvement?

Brainstorm with a partner about possible reasons.

Be ready to share ONE idea.
PARENTS often feel....
Partnering with Parents to Establish Community

“Schooling is first and foremost about relationships between and among students, teachers, and [parents], and… community building …[which improves] teaching and learning.”

Thomas Sergiovanni in Building Community in Schools
Create a positive CLASSROOM COMMUNITY by . . .

- Establishing routines and work habits in students first; content can come later
- Teaching organizational skills
- Learning students’ names
- Planning your first day down to the minute
- Standing as you speak
- Using a firm but soft voice
- Beginning many sentences with “We will…” and “You will…”
Standing outside your door when students arrive. This establishes authority and suggests you consider them important enough to be waiting on them.

Setting high standards for yourself if you want a highly productive environment and if you expect students to meet high expectations of achievement!
Communicating with Parents and Families

- Face-to-Face
  - Two-way/meaningful
- Emails/Texts
- Phone calls
- Social Media
- Newsletter
- Website
- Take-home notes
BUILDING THE PARTNERSHIP

• Don’t let assumptions and generalizations about parents and families guide your efforts.
• Don’t rely on observations or experiences of other teachers to cloud your judgment of students.
• If you’re genuinely interested in what a parent feels or wants, ASK.
Student Information

Full Name: ____________________________ Date of birth: _____________________
Parent/guardian’s names: _________________________________________________
Mailing Address: (street or PO Box) _________________________________________
Parent/guardian’s phone number: (home)_______________ (cell) ________________
Parent/guardian’s E-mail address: __________________ Your E-mail address: _________
Your cell phone number: _______ Do you have access to the Internet at home? _______

This Semester’s Schedule

1. ___________________ Teacher ____________________________
2. ___________________ Teacher ____________________________
3. ___________________ Teacher ____________________________
4. ___________________ Teacher ____________________________

• Do you have any health issues I should know about? _____ If so, what are they?
• List after school activities in which you participate (sports, band, work, etc.):
• What are the top 5 songs you listen to ALL the time?
• What are your plans after high school? What are your career plans?
• What is your favorite candy or dessert? Are you allergic to any food? ____ Please list food allergies:
• What was your favorite class last year? Why?
• Above And Beyond: On the back, please write a paragraph about yourself. Tell me anything else that you want me to know about you. Please do your very best work.
Dear Parent/Guardian

IN A MILLION WORDS OR LESS . . . TELL ME ABOUT YOUR SCHOLAR!

Yes, you are getting a homework assignment! It takes me a great deal of time to know your child. Some I never really know. This activity gives you a chance to tell me what you think I should know about your scholar. I will read your “homework.” I will not share your comments with any other person, including other teachers, unless you tell me in your message that I can.

Your scholar is in for a great experience this semester. The curriculum is rigorous, but very doable. I teach from a thematic approach and expect my students to read, write, think, work in groups, work independently, and be creative. Most importantly, I want students to make connections between what we read and study and real life -- especially their lives. This should be a very exciting and busy semester.

Take your time with this, but there must be a deadline. Please send In a Million Words or Less . . . to me no later than _____. You can either send it with your scholar or email it to me. You can find my email address below.

Communication is important! Please feel free to call on me, email me, or visit any time you have questions or concerns. I appreciate your time and effort.

Sincerely,
Words of encouragement are always welcome and create a positive effect.
Partner with parents by…

Being proactive!

- Reach out … make a friendly, positive introductory contact before any specific student concerns arise.
- Send a “Before School Starts” greeting.
- Share positive school messages often.
- Share student talents and accomplishments.
Maintaining contact with parents is CRITICAL!!

Set up as many positive interactions as possible – as soon as possible!!
Positive parent communication is vital to help students succeed, enhance your professional reputations, and save you a great deal of stress.
By taking steps to be a positive communicator, you'll greatly increase the likelihood that your students' parents are involved in their learning—and that the "word on the street" is nothing but good.
HAPPY-GRAMS
(minimum of 2 per semester)

I just wanted you to know.....

Find at least ONE positive comment to make about every student. Use mailing labels to keep track of notes sent.
Dear <Name of Parent/Guardian>

I am writing to let you know how pleased I am with <Name of Student> recent success in my class. You will be happy to know that <Description of Success>


I know you are as proud of this effort and achievement as I am. Thank you for your support.

Sincerely,
NEVER lose sight of the fact that you and the parent are working together to lead the child to success!
Partnering = Positive Collaboration

- Maintain relationships with parents through meaningful **two-way** communication.
- Provide progress reports on a regular basis
Have parents sign papers with **GOOD GRADES** as well as ones with not so good grades.

**Compliment** parents to other people. Don’t hesitate to let students know that you think highly of their parents.

Make it a habit to **thank parents** for their support whenever you see them.
Use SOCIAL MEDIA as a platform for **positive** interaction with parents.
Partnering with Parents = Strong Team

- Families care about their children.
- Family members are equal partners in a child’s education.
- The home environment is the “primary” educational environment.
Partnering with Parents Creates a Caring Community

- Be sensitive and responsive to the cultural and linguistic backgrounds of parents and families.
- For many parents, involvement in their child’s education program is a new experience.
Don’t set parents up to fail by giving them complicated materials, complex instructions, and a heavy schedule of nightly tutoring.

Begin with something simple that is likely to be rewarding to the parent and the child.
All families have strengths; emphasize their assets.

Provide **opportunities** and **support** so parents can learn ways to help their children.

**Believe that schools and families influence each other.**
Sometimes parents will ask questions that you cannot answer or request services you cannot provide.

The mark of a real professional is knowing the limits of your expertise and when you need help. It’s okay to say, “I don’t know.” Parents will think more highly of you.
Parent Conference, are you prepared?
Conferences can be stressful for EVERYONE!
When you have concerns, let parents know!

Dear Parent or Guardian of _______________________

The purpose of this communication is to inform you that I am presently experiencing some problems with _______. I would greatly appreciate your cooperation in working with me in trying to take corrective measures to eliminate these problems.

The attitudes and habits listed below are important elements that have a significant affect on the success of a classroom. I have checked the areas that are making it difficult for your child to be successful and reach his/her potential in my class:

AREAS OF CONCERN

___ Excessive talking   ___ Disturbing others   ___ Lack of effort
___ Inattention         ___ Disrespectful of others  ___ Bad attitude   ___ Excessive tardies
___ Excessive absences  ___ Incomplete or missing assignments  ___ Not prepared for class
___ Excessive detention  ___ Sleeps in class

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At this time ________________ has an average of _______.

If you have any questions, please contact me at school. My planning period is _____.
If you would like a personal conference, please contact the counseling office for arrangements at XXX-XXXX. I appreciate your help in seeing that ______ is successful in _________________.

Sincerely,

[Signature]
SUGGESTIONS FOR DOCUMENTING:

- Keep accurate documentation of all academic and behavioral problems.
- Use notebook with one page designated for each student or a 3x5 index card.
- Provide specific, factual, observable data.
- Keep folder with student work, copies of correspondence, notes of phone conversations.
1. Plan what you want to say and what information the parent needs to know.

2. Find a phone at school from which you can make the call with some privacy.

3. Begin with a positive statement.

4. Describe the concern, then ask for the parent’s help in solving the problem.
Describe the behavior that necessitated the call.

**Be very specific**

- “Kim laughed out loud at inappropriate moments six times today and fell asleep after lunch,” **NOT**
- “I had a problem with Kim today.”

Describe the **steps** you have taken and give the **results** of your actions.
- Pay attention while the parent explains what s/he knows about the situation.
- Listen carefully and clarify any points you don’t understand.
- Never lose sight of the fact that you and the parent are working together to solve the problem.
 Have a plan in mind to resolve the problem/issue **before** you call.

 Present your plan to the parent and discuss how **together** you and the parent can work on this issue/problem.

 **Agree** on an effective course of action and a follow-up contact from you.

 Finish the call with a **positive statement**.
Before you move on to your next task, **document the call** so you have a record of the conversation and what each party agreed to do.
The All-Important Conference

- Focus on the **positives**, as well as the areas for improvement.

- Your goal is to **forge an alliance** with the parents as your PARTNER.

- Consider asking your mentor, a counselor, or a member of the administrative staff to be in attendance. Inform parents if additional school personnel will be present.
BEFORE the conference:

- **Prepare** your message. Have a clear **purpose** for the conference and an understanding of the **outcome** you would like.

- Write down the points to cover.

- Gather **samples of student work** (evidence such as progress reports, detention slips, referral forms, homework, quizzes, etc.)

- Note student’s strengths as well as other special information you want to present.
► Arrange for conference to be held in a public place (counseling or media center).
► If conference is in your room, leave door open and make sure other teachers are in the building.
Create a comfortable seating arrangement. Don’t sit behind your desk.

Remain calm before, during, and after the conference; if you lose you cool, you gain nothing.
DURING the conference:

- **Begin promptly.**
- Express **appreciation** to parents for coming to the conference; establish a **tone of good will** and friendly cooperation.
- Use **familiar terms**, not jargon; avoid emotion-laden statements.
- Begin with **positive remarks** about the child; convey attitude that the child’s welfare is your primary concern.
- Practice your very **best manners**.
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<td>State problems in simple, factual terms.</td>
<td>Be specific! Have examples of student’s work available.</td>
<td>State steps you have taken to correct the problem.</td>
<td>Your nonverbal language is crucial for success; be friendly and attentive.</td>
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Balance the “air time.”

While you have many important points to make, allow parents to have adequate time to speak about issues and to ask questions.

Only after parents have had a chance to vent will they be willing to listen and work on a solution.
End the conference by **recapping** the points you have covered.

Determine **next steps**.

**Thank** parents for their concern and taking time to attend the conference.

**thank you!**
AFTER the Conference:

Follow through on your agreements.

Document the time, place, participants, and essence of the conference for future reference.
RECAP OF IMPORTANT POINTS TO REMEMBER

- Keep your cool.
- The student and his/her needs come first.
- Ask for parent suggestions
- Remember the value of the “R”
- If possible, schedule conferences in public places like the Counseling Department, Media Center, or main office. If conference is in your classroom, keep your door open.
- Whether or not some other school official is actually seated with you during the meeting, make sure other school personnel are nearby.
RECAP OF WHAT TO AVOID:

- Discussing other teachers’ treatment of the student
- Comparing the student to siblings
- Arguing with the parent or putting the parent on the defensive
- Attempting to psychoanalyze the student or the parent

*Be objective, not subjective.*
RECAP: The Power of the ‘R’ Building Relationships with Parents

- Contact every parent at the beginning of the school year/semester
- Be proactive
- Reach out immediately if a conflict occurs
- Seek help from other school professionals to help with the problem
- Return calls/emails promptly
- Use caution in responding to negative e-mails
- Don’t talk to parents when you are mad
- Document all interactions with students and parents
- Not addressed earlier, but refuse to be intimidated or to accept verbal abuse
Title I, Part A Parent and Family Engagement Statewide Initiative

At Region 16 Education Service Center
Funded by Texas Education Agency

For more information contact Terri Stafford or Skip Forsyth at t1pfe@esc16.net
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